

R3 Business Solutions

building modular, reusable solutions for SharePoint

Knowledge Base Application Data Sheet

Enter Search String
Configuration
Search Clear

Published Knowledge Base Articles

Attachments	Title	KB Type	Category	Date Published
	Calculating Remaining Time Off	How To	Time-Off Request v2.0	1/14/2010
	Change company icon and picture	How To	All Applications	1/26/2010
	Configuring chained actions for Snaplets	Issue	Budget Change Request v2.0	1/26/2010

Ready.

Knowledge Base is an easy to use application that allows you to create and manage knowledge base articles for your employees, customers or partners. Users can quickly and easily locate and retrieve information anywhere within their SharePoint environment. Administrators can create and maintain knowledge base articles that include a review process so that only published articles are available to users. Knowledge Base can be used for many different purposes such as providing customer support, training new employees, or sharing partner documentation. Reduce the time it takes to deliver important information with Knowledge Base.

Features

- Easily create and manage all knowledge base articles
- Attach one or more documents to each article
- Review of articles before publishing
- Create categories for organizing articles
- Associate key words to ensure more relevant searches
- Display list of recently published articles
- Dynamic search using multiple search criteria
- Email articles to multiple recipients
- Archive outdated information
- Tabs, displays, forms, and end-user actions that are customizable using point-and-click wizards
- Ability to distribute end-user search and review functionality to department dashboards, user consoles, or other locations in your environment

Specifications

- Requires CorasWorks Workplace Suite v10 or AppEngine
- Requires CorasWorks Workplace ID Generator v1.6
- Does not contain additional compiled code to install
- Upload of application requires Site Collection Administrator rights

Also Available:

Budget Change Request:

Manage the process of submitting and approving budget change requests allowing funds to be reallocated from one source to another.

Document Set Approval: Manage documents as a set and run them through a review and approval process that can be easily customized.

Purchase Request: Manage the process of entering, reviewing, and approving purchase requests. Documents can be attached throughout the process from submission to archive.

Time-Off Request: Manage the process of submitting and approving time-off requests. Submissions can be organized by type (vacation, sick, personal). Approved requests can be published to a shared calendar.

Travel Request: Manage the process of submitting and approving travel requests. Managers can set expense limits and a shared calendar is available to see who is traveling.

Time Tracker: Record and track time for both employees and contractors. Monitor time associated with specific projects or use as a general time tracking solution for a team or project.

To learn more, please contact:

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